



**BOB RILEY**  
Governor

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**Department of Human Resources**

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**Page B. Walley, Ph.D.**  
Commissioner

May 22, 2008

**TO:** All DHR County Directors  
DHR Program Directors

**FROM:** Page B. Walley, Ph.D., Commissioner *PBW*

**RE:** ***FACTS Implementation Schedule***

This is to advise you that the Department has decided to defer the implementation of the FACTS pilot counties for four weeks. Completion was originally scheduled to begin on July 14, 2008. The new date is August 11, 2008. The dates for the remaining implementations will remain the same.

This change in schedule will allow the project to find and resolve problems, which are being identified in system testing. This will result in fewer defects when the system is implemented in the pilot counties. It will also allow us to make improvements in the response times we are now seeing in the system. Finally, it will allow additional time to further refine the process of converting data from the numerous legacy systems. We think the extra time can be better spent identifying and fixing problems prior to implementing the pilot counties rather than reacting to problems that are found later.

Below is the schedule for pilot implementation and for the three rollouts:

**Roll Out #1 (Pilot Implementation)**

Training for Pilot Counties:	July 21 – August 8
Pilot Counties Go Live	August 11

**Roll Out #2**

Training for Roll Out #2 Counties	October 6- October 24
Roll Out #2 Go Live	October 27

**Roll Out #3**

Training for Roll Out #3 Counties	November 3 – November 21
Roll Out #3 Go Live	December 1

**May 22, 2008**  
**RE: FACTS Implementation Schedule**

**Roll Out #4**

Training for Roll Out #4 Counties

December 1 – December 12  
January 5 – January 9

Roll Out #4 Go Live

January 5

Additional information on the FACTS installation will be provided to you as we approach the implementation dates. We will also begin posting project information to the FACTS web site at:

<http://dhr.state.al.us/page.asp?pageid=960>.

Thank you for your support of this important project. If you have questions or need additional information, please contact Freida Baker at 334-270-7331 or by e-mail at [freida.baker@dhr.alabama.gov](mailto:freida.baker@dhr.alabama.gov).

PBW:mao

Cc: DHR Deputy Commissioners  
DHR District Administrative Specialists